

Installation Instructions for SGF-G23 (GE GSWF Compatible)

The SGF-G23 is compatible with the following obsolete or alternate filter part numbers:

100749-C	469914	GTS18KHP	PDS20SCP	PTS22SHP
100749C	9914	GTS18SHP	PDS22MCP	PTS25LHP
100810A	AP3418061	GTS22KHP	PDS22SCP	PTS25SHP
215C1152P002	GSWF	PC36011	PDS22SHR	WF-282
238C2334P001	GSWF3PK	PC56994	PFCS1NJWSS	WF282
35917-MN-1	GSWFDS	PC58696	PS951515	
46-9914	GTH22SHP	PDS20MCP	PTS22LHP	



- 1) Open cartridge cover by pushing in where indicated
- 2) Remove old filter cartridge by slowly rotating to the left (counterclockwise)
- 3) Position new cartridge inside the cartridge holder and slowly rotate the cartridge to the right (clockwise) until it stops. The cartridge will rotate about 1/4 turn. When installed correctly, the grip blade on the end of the cartridge should be positioned vertically for top-freezer models and horizontally for bottom freezer models. Do not overtighten
- 4) Close cartridge cover
- 5) Reset filter change indicator if your refrigerator has one
- 6) Flush 1.5 gallons (approximately 3 minutes) through the filter before use. This will clear the system and prevent sputtering

Frequently Asked Questions

1. Is it easy to change one of these filters?

Yes. All of our filters can be changed by the average homeowner. You can always contact us for help if you have trouble.

2. Do these filters have an expiration date?

No. All of the filters we manufacture can sit on your shelf until you need them. We recommend a cool, dark, dry location.

3. How do I know if my fridge has a built-in filter?

Fridges with built-in water filters are usually side by side models with built-in ice and water dispensers. If you have a fridge like this then you should look for the filter in one of three places.

- 1 Inside the refrigerator compartment hanging down from the top of the fridge. Look for cylinder shaped [plastic](#) or [metal](#) canisters.
- 2 Inside the refrigerator compartment, some filters [slide out](#) or [drop down](#) from the ceiling of the fridge.
- 3 Located in the [grille](#) at the bottom front of the refrigerator.

4. How do I reset my filter change indicator light?

If your refrigerator has an indicator that tells you when to change the filter, it needs to be reset when you replace the filter. Each manufacturer has different instructions for resetting the indicator.

- 1 **Amana®** - press and hold the **dispenser lock** and **auto light** buttons on the dispenser (at the same time) for 4 seconds until the filter status indicator begins to flash, and then release the buttons. On some Amana fridges you need to press the **dispenser lock** and **water** buttons for 4 seconds until the filter status indicator begins to flash, and then release the buttons.
- 2 **Frigidaire®** - press and hold the **reset** button on the dispenser until the green light flashes (up to 15 seconds).
- 3 **GE and Hotpoint®** - press and hold the **reset water filter** button on the dispenser for 3 seconds.
- 4 **Maytag® and Jenn-Air®** - press and hold the **lock** and **light** buttons (**lock and water** on newer fridges) on the dispenser for about 4 seconds, until the indicator light blinks.
- 5 **Whirlpool® and Kitchen Aid®** - press the **light** switch 5 times within 10 seconds. If the fridge has a **filter button**, press and hold it for 5-10 seconds.
- 6 **Samsung®** - press the **ice type** and **child lock** buttons simultaneously for 3 seconds.
Note: Hold the buttons for only 3 seconds. If you press these 2 buttons simultaneously for 5 seconds, the reset function ceases. Release the buttons and repeat the same step one more time. The water filter indicator light should turn green.
- 7 **LG®** - press and hold the **reset** button for 3 seconds.
- 8 **Kenmore®** - Kenmore® refrigerators are made by a number of different

manufacturers, so please refer to our [Kenmore® Section](#) to see which manufacturer made your refrigerator, then follow the directions listed above.

5. Do I need to lubricate the gaskets on my filter and receiver?

No, our filters have USDA food grade silicone lubricant applied from the factory.

6. Do you make house calls?

Unfortunately we are unable to make house calls - but trust us, SWIFT filters are easy to install. If you have difficulty installing one of our filters we can help. Call us at **888-223-6762 x102** between the hours of 8 am and 5 pm, Mon-Fri. PST or send us an [e-mail](mailto:cs@swiftgreenfilters.com) at cs@swiftgreenfilters.com

7. Do you carry the colored plastic or metal end cap that covers the filter in my grill?

The cap you are referring to covers the end of the filter located in the base grill of some Whirlpool®, Kitchen Aid®, and Kenmore® refrigerators. The cap is not permanently connected to the filter so you don't need to buy a new one. When you remove the old filter, simply pull the cap off and put it on the new filter.

8. Atrazine, Methylbenzene, Lindane..... what are they, and why shouldn't I be drinking them?

Atrazine is a white, crystalline solid organic compound. It is a widely used herbicide for control of broadleaf and grassy weeds. Lindane is a white crystalline organic solid used primarily for treating wood-inhabiting beetles and seeds. It is also used as a dip for fleas & lice on pets and livestock, for soil treatment, on the foliage of fruit and nut trees, vegetables, timber, and ornamentals and for wood protection. Ethylbenzene is a colorless organic liquid with a sweet, gasoline-like odor. Its most common use is to make styrene, another organic liquid used as a building block for many plastics. It is also used as a solvent for coatings, and in making rubber and plastic wrap. SWIFT Green filters are NSF Gold certified by WQA to remove these contaminants and many others.

9. Can I recycle my water filter?

Yes, please send used Swift Green Filter to the following address:

Mail used Swift Green Filters to:

Swift Green Filter Recycling
2678 Ram Bay Road
Manning, SC 29102

10. How tightly should I tighten the filter?

All of the filters will hit a stop when they are fully tightened. As long as you install them firmly by hand (not using tools) you will feel the filter hit the stop and know that it is properly installed. Most of the filters only require a quarter to a half turn to tighten.

11. How often do I need to change my refrigerator water filter?

You need to change your refrigerator water filter every six months, as:

1. It provides better tasting and smelling water
2. It helps remove fine particles and sediment from the water

3. It prevents unabsorbed water contaminants and newly formed bacteria from being reintroduced into your drinking water
4. Prevents a water pressure decrease from the dispenser
5. Drinking filtered water from your refrigerator can save you over \$600 a year over using bottled water.

12. If I use less water can I change the filter less regularly?

Current industry standards dictate that fridge filters should be changed every six months. As this is their optimum life span - once the filter has been soaked on its initial use, it should be changed 6 months thereafter. This is mainly because over a period of time carbon begins to harbor bacteria which may significantly reduce the filtration performance of the fridge filter, and potentially leech bacterial contaminants into your water.

13. What if I have a problem I can't solve or that is not addresses in the FAQ's?

If you are unable to find a solution, email us cs@swiftgreenfilters.com or call 1-888-223-6762 X 102

14. What Warranty do you provide?

Due to the short life span of a fridge filter (typically 6 months), SWIFT Green filters are under warranty for 90 days from the date of purchase. If the filter you purchased does not fit or is determined to be defective in any way, SWIFT will either refund your money or ship an appropriate replacement.

15. Will using an after market compatible filter invalidate my fridge warranty?

No, it will **NOT** invalidate your fridge warranty. Manufacturers cannot restrict the sale of consumables by threatening to withdraw warranties.

16. My water dispenser is not dispensing water, what is the cause?

1. No water flow is an indication the filter is not properly installed. Try reinstalling. Push the new filter into the receiver and firmly turn to the right. When all else fails have another person look at it. A "new set of eyes" will often solve the mystery.

2. We recommend soaking the new filter in water for 10 minutes before installing.

3. Make sure the water line to refrigerator is turned on. The saddle valve is used to connect the water supply line to the house plumbing and must be fully open for the refrigerator to receive water.

4. Remember the dispenser in the door will not operate unless the door is closed

17. What causes water to be cloudy after I installed my new fridge filter?

The cloudiness is caused by microscopic air bubbles. Simply run two to three gallons of water through and the air bubbles will clear out.

18. What causes my new filter to make a noise?

This is caused by trapped pockets of air in your new filter, run two to three gallons of

water through to flush out.

19. I have little black granules in my water after installing the new filter?

This is normal and happens with ALL carbon filters. These are carbon fines (tiny pieces of carbon). Flushing two to three gallons of water through the filter will purge out any loose carbon fines.

20. Why does my water dispenser drip water?

A few drops are normal, but you can also prevent water from missing the glass and dripping down the cradle area by moving glass slower when removing it from the cradle. Dispenser drips water constantly will be a water valve problem, and should be checked by a service technician